

## ITIL4\_HVIT\_EN - ITILR 4 Specialist: High-Velocity IT (HVIT) in English

**Czas trwania:** Czas trwania: 3 dni / 24 godz.

**Cena rynkowa:** 3 450,00 zł

**Cena promocyjna:** 2 840,00 zł

**Szkolenie autoryzowane:** Tak

### Informacje o szkoleniu

ITIL® 4 Specialist: High-Velocity IT (HVIT) training with EXAM According to the decision of PeopleCert and AXELOS, from November 1, 2019, accredited trainings are sold only with an exam. Course description: The future of IT and digital services. This 3-day ITIL 4 Specialist: High-Velocity IT (HVIT) course explores the ways in which digital organizations and digital operating models function in high velocity environments. It will help aspiring organizations, to operate in a similar way to successful digitally-native organizations. This module includes the use of working practices such as Agile and Lean, and technical practices and technologies such as Cloud, Automation, and Automatic Testing, focusing on rapid delivery of products & services to obtain maximum value. Take this module to learn about these key concepts of HVIT:

4 characteristics of high-velocity IT

5 key concepts of high-velocity IT

5 high-level digital objectives.

Gain the skills and knowledge to:

Converge business goals with IT

Embed complex and adaptive systems

Bridge the development and operations gap

Improve performance with Lean, Agile, and DevOps methods • Increase the speed and quality of services.

Benefits:

Understand concepts regarding the high-velocity nature of the digital enterprise, including the demand it places on IT

Understand the digital product lifecycle in terms of the ITIL 'operating model'

Understand the importance of the ITIL guiding principles and other fundamental concepts for delivering high velocity IT

Know how to contribute to achieving value with digital products.

Target audience:

IT managers and practitioners involved in digital services or working in digital transformation projects, working

within or towards high velocity environments  
Individuals continuing on their journey in service management  
ITSM managers and aspiring ITSM managers  
Existing ITIL qualification holders wishing to develop their knowledge.

Prerequisites:

ITIL 4 Foundation certification

## Wymagania wstępne

Brak

## Zagadnienia poruszane podczas szkolenia

□ Course content: The High-Velocity IT (HVIT) course focuses on the following ITIL 4 practices:

- Architecture management
- Business analysis
- Deployment management
- Service validation and testing
- Software development and management
- Availability management
- Capacity and performance management
- Infrastructure and platform management
- Monitoring and event management
- Problem management
- Service continuity management
- Relationship management
- Service design
- Service desk
- Information security management
- Risk management.

□ Exam information:

- Exam type: on-line, multiple choice (1 correct answer out of 4)
- Exam Duration: 90 minutes (113 minutes for non-native speakers)
- Number of questions: 40
- Pass mark: 70% (28/40)
- Exam language: English
- Closed book.

## Informacje dodatkowe

Additional information: Student pack includes:

ITIL 4 Specialist: High-Velocity IT Value coursebook with a set of slides  
Booklet with ITIL 4 practices discussed during the course  
ITIL glossary

Exam specification  
Exam sample questions with answers and rationales  
ITIL 4 Reference Card.

Passing any ITIL 4 exam gives a free access to the myITIL portal and documentation of all 34 ITSM practices for one year. Organisation of training:

Public classroom, Closed group classroom, or Instructor-led Live Online Classes

Training language: PL or EN

Material language: EN

Group size: 8 to 14 participants

Prerequisites: ITIL 4 Foundation certificate

Accreditation: Accreditation granted to Asseco Data Systems by PeopleCert on behalf of AXELOS

Exam is included in price.

Additional information regarding participation in the Virtual Class:

Each participant should register for the training session between 08:30-08:50

The training is conducted between 09:00 am and 3:30 pm

During the training day there will be several breaks, including one 1-hour lunch break and 10-minutes coffee breaks after each hour of training.

Study guide and other training materials are distributed in a digital version.

Exams are carried out in the form of vouchers.

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## Najbli sze terminy

| Miejsce         | Terminy                 |
|-----------------|-------------------------|
| Wirtualna klasa | 2021-12-01 - 2021-12-03 |

## Typy szkolenia

Tradycyjne

Asseco | Zdalna klasa

Asseco | Wirtualna klasa

## Wi cej informacji:

Zadzwo 801 30 30 30 lub napisz szkolenia@assecods.pl