

DevOps_CAPO_EN - DevOps - Certified Agile Process Owner (CAPO)R in English

Czas trwania:	Czas trwania: 2 dni / 16 godz.
Cena rynkowa:	2 920,00 zł
Cena promocyjna:	Zadzwo - 801 30 30 30
Szkolenie autoryzowane:	Tak

Informacje o szkoleniu

Course description:

14 PDUs (Technical 4, Leadership 4, Strategic 6)

This 2-days Certified Agile Process Owner course, accredited by DevOps Institute, provides guidance into the Process Owner responsibilities so they can describe what they are doing as a process and provides the education needed to oversee the design, re-engineering and improvement of IT Service Management (ITSM) processes; particularly in the context of Agile Service Management. Participants learn how to apply Scrum practices to Process Owner responsibilities and use Agile and Lean principles and practices to put in place 'just enough' process and how to continually align process performance with overall business goals.

A process owner is an individual accountable for the performance of a process and for ensuring the process delivers value to its stakeholders. Process owners manage the requirements of process stakeholders, translate those requirements into process performance objectives, and oversee the entire process design and improvement lifecycle.

This certification positions learners to successfully complete the Certified Agile Process Owner exam.

Wymagania wstępne

No prerequisites

Zagadnienia poruszane podczas szkolenia

- Course content:
- Day 1:
- Process basics
- Process owner role and responsibilities
- Related roles
- Agile basics
- Scrum basics
- Scrum vs. Kanban
- Agile Service Management
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Agile process design

- ▣ Creating a process backlog
- ▣ Personas, user stories, themes and epics
- ▣ Certified Agile Service Manager (CASM) mock exam
- ▣ Day 2:
- ▣ Ordering and maintaining the process backlog
- ▣ Process design sprints
- ▣ Process owner responsibilities during a sprint
- ▣ Potentially releasable process increment
- ▣ Agile process improvement
- ▣ Implementing process improvements
- ▣ Measuring value
- ▣ CSFs and KPIs
- ▣ SLAs and OLAs
- ▣ Process dashboards
- ▣ Process improvement toolkit
- ▣ Getting started
- ▣ Challenges and critical success factors
- ▣ Exam tips and tricks
- ▣ Certified Agile Service Manager (CASM) certification exam
- ▣ Exam:
- ▣ Exam type: on-line proctored, multiple choice (1 correct answer out of 4)
- ▣ Exam duration: 60 minutes
- ▣ Number of questions: 40
- ▣ Pass mark: 65% (26/40)
- ▣ Exam language: English
- ▣ Closed book.

Informacje dodatkowe

Additional information:

Student pack includes:

Pre-Course training materials

CAPO study guide with all slides

DevOps glossary

CAPO Reference Guide

CAPO exam requirements

CAPO sample paper with answer key

Organization of training:

Type of training: Virtual class (Instructor-led live online class), On-site open group class, On-site closed group class

Training language: English or Polish

Material language: English

Group size: 8 to 14 participants

Prerequisites: None

Accreditation granted to Asseco Data Systems by DevOps Institute

Additional information regarding participation in the Virtual class:

Each participant should register for the training session between 08:30-08:50

The training is conducted between 09:00 am and 3:30 pm

During the training day there will be several breaks, including one 1-hour lunch break and 10-minutes coffee breaks after each hour of training.

Study guide and other training materials are distributed in a digital version.

Exams are carried out in the form of vouchers.

DevOps Agile Certified Process Owner (CAPO)R is a registered trademark of DevOps Institute, Inc.

Najbli sze terminy

Miejsce	Terminy
Wirtualna klasa	2020-09-17 - 2020-09-18

Typy szkolenia

Tradycyjne

Asseco | Wirtualna klasa

Wi cej informacji:

Zadzwo 801 30 30 30 lub napisz szkolenia@assecods.pl